

Corporate Policy of INDULOR Group

All members of the management board commit themselves and their employees to meet the requirements of an Integrated Management System (IMS), to continuously improve its effectiveness and to pursue its goals. To achieve the goals, the necessary information and resources are provided.

This system is based on the following principles:

Increase customer satisfaction

Satisfied customers = Business success!

Our customers are the focal point of our actions. We recognize their requirements and work together to meet them as early as possible. Our goal is to meet the mutually agreed customer requirements (including quality and product safety) all the time, to work out problem solutions to the highest quality standards and thus to increase the customer satisfaction.

Inclusion of all employees

All employees fulfill their tasks in the company for the good of the whole and are jointly responsible for the company's success. Every employee is called upon to contribute to the success of the company through committed and responsible action.

We identify and develop the competence of our employees.

Continuous improvement

The management board commits itself and its employees to continuously improve processes, products and our energy-related performance in order to reduce costs, secure our economic survival and enable planned growth.

Our employees are actively encouraged to contribute to the economic, ecological and energetic improvement of processes.

Sustainability and Social Responsibility

Our economic activity is accompanied by social principles and environmental aspects.

We would like to create healthy and safe workplaces. We want to reduce environmental pollution and reduce our specific energy consumption.

With the help of our Energy Management System possible energy saving measures are shown to us. It leads to systematically implementing them and checking their effectiveness.

Our energy management system makes it possible to systematically assess energy-efficient alternatives and procure them in consideration of economic viability, sustainability aspects and quality. Our management system requires management and employees to identify and comply with applicable legal and other requirements.

Our workplaces and processes have to be designed in such a way that risks to life, health and the environment are avoided, remaining risks carefully assessed and maintained at a level that is comparable to the state of the art.

Incidents and accidents are investigated for cause and corrective actions are taken in order to prevent reoccurrence of events. We conduct a cooperative dialogue with the authorities and the public and pursue an open information policy.

Ankum, 19th March 2018

Kirsten Steinhaus
Managing Director

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Managing Director